

# Membership Covenant

We are committed to achieving excellence in the quality of care and services provided to consumers and to earning the public's trust.

We believe that aging has a fulfilling purpose in life and that our society's elders have enduring value to family and community.

We believe that not-for-profit organizations have a special role in society to provide healthy, affordable, and ethical aging services. Our objective is to provide the highest quality and most compassionate care and services to the people we serve.

We believe that the field of aging services should adhere to applicable legal, ethical and professional standards that are based on stated values and policies in each of our organizations.

We believe that we should strive to offer programs and services that are based on contemporary research and knowledge to meet the needs of the people we serve as well as paid and volunteer caregivers, to the best of our ability.

We acknowledge the commitment and responsibility that Aging Services of California and American Association of Homes and Services for the Aging have made to offer the tools, information, education and support to help us honor this covenant and to provide leadership and representation of our efforts in the state and national arena.

Therefore, as a member of Aging Services of California and AAHSA, we believe we have a special stewardship responsibility to maintain:

1. Continuous quality improvement
2. Public disclosure and accountability
3. Consumer and family rights
4. Workforce excellence
5. Community involvement
6. Ethical practices, and
7. Financial integrity

This certifies that \_\_\_\_\_ pledges to  
commit to these steps to achieve excellence



**American Association  
of Homes and Services  
for the Aging**



\_\_\_\_\_  
Chair of Board

\_\_\_\_\_  
CEO/Administrator/Manager

\_\_\_\_\_  
Organization

\_\_\_\_\_  
Date